Sync here, sync there, sync everywhere

Avoid staff double-keying information and get better reporting capability to make data-led decisions.

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Data type	Sync Conditions	Details Synced
Properties	Lettings-only, residential & commercial, managed & part managed properties	Property ID & OID, and all address details
Tenants	Active tenants with a property synced to Fixflo	Tenant ID, name, and contact details. Deleted, archived, or inactive tenants on Alto are also archived on Fixflo.
Landlords	Active landlord users	Name, email, phone number, landlord address, and company
Contractors	Active suppliers with a trade recognized by Fixflo	Contractor ID and OID, contractor title, first name, surname, company name, email address, and contact numbers. Deleted, archived, or inactive suppliers on Alto are also archived on Fixflo.
Planned Maintenance	Planned maintenance issues in Fixflo	Issue type and property details. When the issue is closed, a PDF copy of the issue and any completion documents, including certificates, will be synced to Alto.
Reactive Issues	Reactive issues in Fixflo	Issue type and property details. When the issue is closed, a PDF copy of the issue and any completion documents, including certificates, will be synced to Alto.
Charges and Invoices	All charges are classified as Maintenance on Alto	Charge amount (total amount of the invoice including tax) and the invoice document

Want the specifics? Check out our help article with all this information and more about your Alto integration.

Read more

Alto and Fixflo

From managing all aspects of planned maintenance to vetting and assigning contractors, Fixflo makes priorities, decisions, and compliance clear and actionable.

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When tenant repairs are synced with works orders in your property management system, you gain team-wide visibility and take control of plans, costs, and communications with landlords, tenants, and contractors. Plus, with real-time updates, you never need to check if the details are in the right place.

Your questions answered:

Does the system reduce confusion when managing invoices, payments, and charges for property maintenance?

With your Fixflo integration's data syncing, you only need to input data once to be able to access it in both Alto and Fixflo. Costs, invoices and communications are automatically tracked and readied for you to reconcile costs in Alto – so there's no more searching high and low for the right information. Contractors find using the system saves them time and hassle. They can submit estimates, invoices, and certificates with just a few taps. Maintenance costs are instantly updated in your Alto system, so you can relax knowing every invoice is where it needs to be.

Can you help me stay in the loop with messages from my contractors, landlords and tenants?

With Fixflo, tenants create detailed repair reports and describe exactly what and where the problem is quickly and easily. Instant messaging to all stakeholders reduces unnecessary back-and-forth with occupiers and contractors, boosting first-time fixes and saving money. You can easily access job histories, works orders and costs on every property directly in Alto, so you can report back to your stakeholders with all the information they need.

Can you help me keep reliable contractors and good tenants?

Tenant turnover can hurt your bottom line, and an unreliable or unqualified contractor adds to your costs and can damage your relationships. By making all communications transparent and automated, you and your tenants can rest assured their maintenance requests are being actioned. Since certificates are managed in the Fixflo system, you can be sure that you're only sending reliable, insured, and fully qualified contractors to your properties.

Is the integrated system difficult to set up with my current property management software?

It's simple and completely free of charge to set up your Fixflo integration. You can follow along the easy, step-by-step instructions on our helpsite or get guidance from our customer support team. From there, your agency can follow the Alto Integration course on the Fixflo Academy to discover how to get the most out of the integration.

More questions? Let's chat!

Ask us about the Alto Integration